



MOBILE APP



INTRODUCTION – MOBILE APP

❑ Steps / Procedure to avail the benefit of Mobile App as follows :

- 1) Go To Play Store in your Android Mobile
- 2) Search for “Paramount TPA” in app store
- 3) Click on Install
- 4) Follow user registration process with either of below option –
- 5) Corporate Employee – Group Medclaim Policy
 - a) PHS Id And Insurance Company
 - Or
 - b) Employee No + Group Code + Insurance Company
- 6) Individual Policy Holder
 - a) PHS Id And Insurance Company
 - Or
 - b) Policy Number And Insurance Company

INTRODUCTION – MOBILE APP [CONTD]

- 7) After successful registration, login credentials will be shared on user's registered mobile number and email id by auto SMS and email respectively
- 8) User can login to PHS Mobile app using credentials received on your mobile & email.
- 9) It is a onetime login process until user clears his/her mobile data / cache for Paramount TPA app.
- 10) In case any login / registration problem user can use Raise Query Option available on main screen of Mobile app or can write Paramount on app.query@paramounttpa.com
- 11) In case any issue with internal options available such as enrollment information, claim details etc. same Raise Query Option can be used with selecting appropriate service option from list or can write Paramount on app.query@paramounttpa.com
- 12) While writing mail on app.query@paramounttpa.com, kindly quote your "PHS ID" and Mobile type e.g. : "Android/iPhone/Blackberry/Windows" in subject line.



MOBILE APP - HOME



It provides instant access to you and your family's critical health information – anytime/anywhere. Whether you want to check the status of a claim or speak directly with a advisor, or upload bank detail or find nearest hospitals.....etc.



ENROLLMENT

Paramount Health Services

Enrollment

Self Enrollment Information

Name
▲ Enter Name...

Relation
▲ Enter Relation...

Gender
 Male
 Female

Date Of Birth
☞

Age
↓ Enter Age...

Mobile No
☞ Enter Mobile no...

Email ID
☞ Enter Email ID...

Dependant Enrollment Information

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Paramount Health Services

Enrollment

Self Enrollment Information [Rohit Nikam]

Dependant Enrollment Information

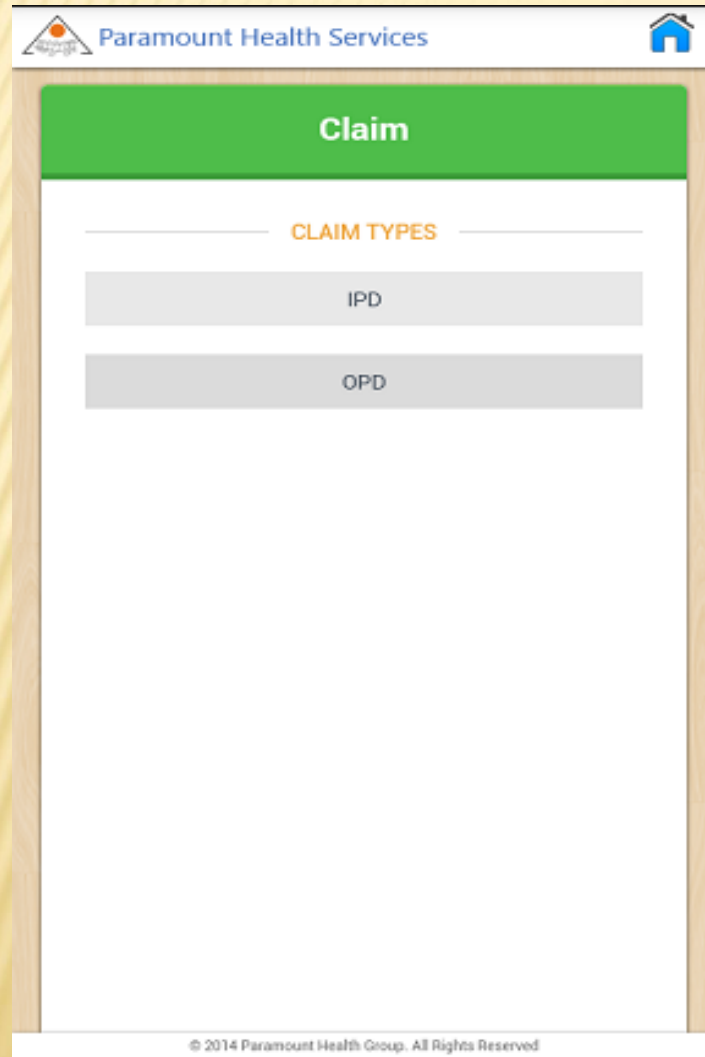
Spouse Details [Shilpa Nikam]

Child-1 Details [Pratik Nikam]

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CLAIM TYPES



Claim Status related to IPD & OPD can be tracked



HOSPITAL NETWORK

Paramount Health Services 

Hospital Network

State
Select State... ▾

City
Select City... ▾

Insurance Company
United India Insurance Company ▾


Category
Select category... ▾

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More than 5K Empanelled hospitals city /state wise are available on this App.



POLICY DETAILS

Paramount Health Services 

Policy Details

Policy No
222000/POLICY AWAITED

Insurance Company
United India Insurance Company

Policy Start Date
01-AUG-2014

Policy End Date
31-JUL-2015

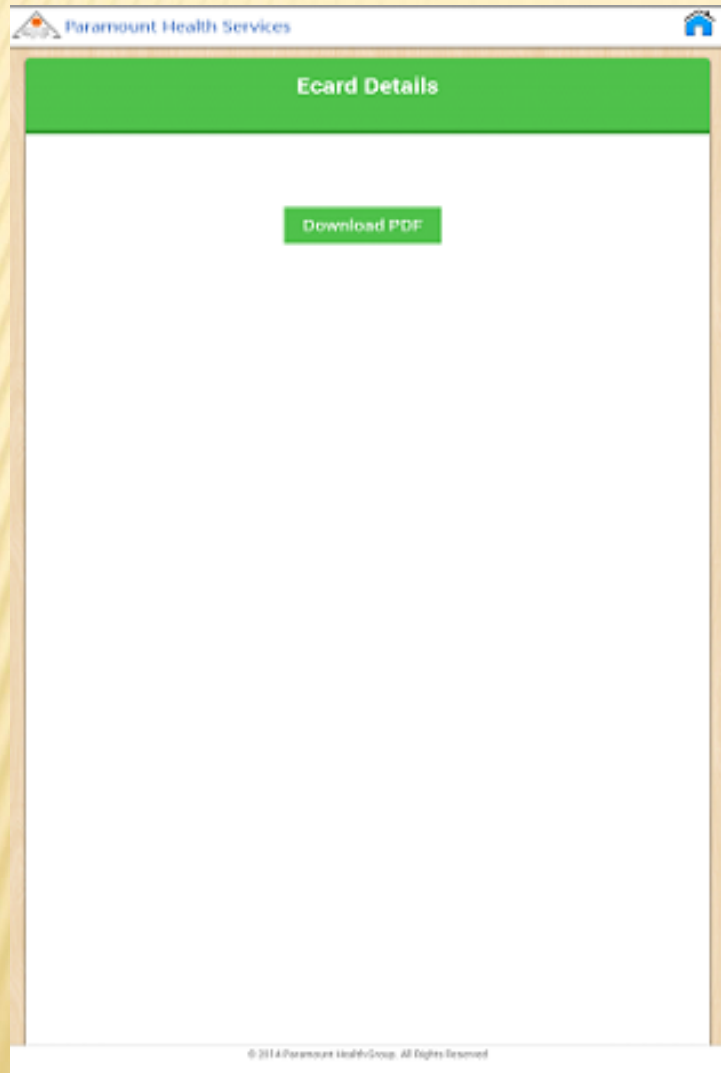
Sum Insured
₹ 1

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Policy no. with the Start/End date, Insurance company along with the sum insured is available on this App



E-CARD



TAT for E-card is 24 hours. It can be used during emergency



CLAIM INTIMATION

The screenshot shows the 'Claim Intimation' form in the Paramount Health Services app. The form is titled 'Claim Intimation' in a green header. It contains several input fields with the following data:

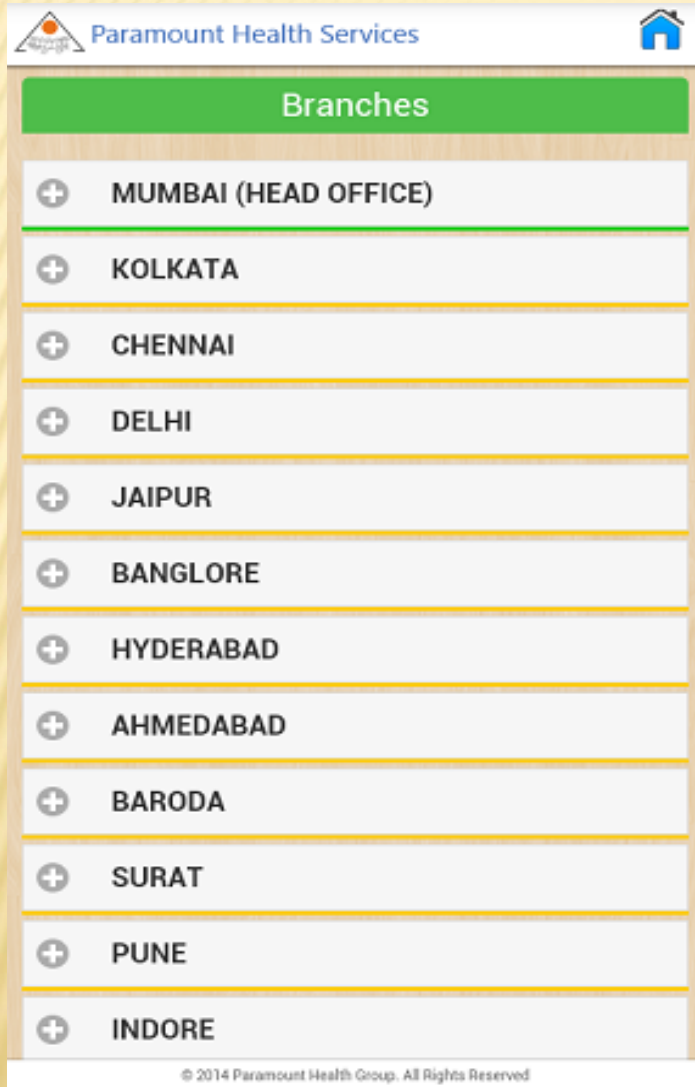
- Insurance Company: United India Insurance Company
- PHS ID: 22618471
- Policy No: 222000/POLICY AWAITED
- Patient Name: Select Patient...
- Relation: Enter Relation ...
- Contact No: Enter Contact No ...
- Date of Intimation: 07-10-2014

At the bottom of the form, there is a copyright notice: © 2014 Paramount Health Group. All Rights Reserved.

Claims can be registered by insured members on this app.



BRANCHES



For all locations - Branch addresses, Contact no & Fax nos is available on this app.



DOWNLOAD FORMS

Paramount Health Services

Download Forms

Paramount Health
YOUR LINK TO GOOD HEALTH
Paramount Health

1. Cashless Request Form

IRDA
IRDA Claim Form

1. IRDA Claim Form

UNITED INDIA
United India

1. Mediclaim Insurance Policy Claim Form



+ Show Others

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Cashless request form, IRDA Claim form & Mediclaim insurance claim forms of all insurance companies are available.




QUERY

 Paramount Health Services 

Query

Type
--Select--

Questions & Comments
 Your question or comment
Please: Be as descriptive as possible

User Type
--Select--

Post Query

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Any doubts or queries can be asked here for an immediate response



BANK DETAILS

Paramount Health Services

Bank Detail

UPLOAD BY

TPA Claim No

(OR)

PHS ID

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This App can also be used to upload the bank details for NEFT.

THANK YOU