

Delhi State Industrial & Infrastructure Development Corporation Ltd.

N-36, Bombay Life Building, Connaught Place, New Delhi-110001

PARAMOUNT HELPDESK DETAILS

The Insurance Backed Cashless Medical Scheme for the period 29-07-2022 to 28-07-2023 shall be operated through M/s. Oriental Insurance Company Ltd. with M/s. Paramount Health Services & Insurance TPA Private Limited as the service provider. M/s. Paramount Health Services Pvt. Ltd (Service provider), can be contacted on the following numbers for all medical related problems/queries:

| Name | Phone No. | Mail ID |
|---|--|--|
| Mr. Rahul Gupta, Executive | 92052-71068 | rahul.gupta@paramounttpa.com |
| Mr. Sumit Kumar, Asst. Manager, Customer Relationship Management | 91369-45813 | sumit5.kumar@paramounttpa.com |
| Mr. Safeek Ahmad, Senior Manager, Customer Relationship Management | 704 239 -1036 | safeek.ahmad@paramounttpa.com |
| ADDRESS: D - 39, Okhla Industrial Area, Phase - I, Near ESCI Hospital, Okhla Phase -1, New Delhi - 110020 | | |
| WEBSITE : www.paramounttpa.com | | |
| Contact Number/Helpline No. | 011-41637594 / 95 / 96 | |
| Whatsapp Self Service No. | 09136972004 | |
| Helpdesk Email Id | contact.phs@paramounttpa.com | |
| Kindly send the hospitalization / reimbursement intimation mail at | delhi.ci@paramounttpa.com | |
| Cashless Pre-authorization request at | al.request@paramounttpa.com | |
| NOTE - Intimation to the TPA is mandatory at the time of hospitalization | | |

All employees are informed to note the above details. In case of any difficulty/ in-convenience, employees may contact the above listed officials of the TPA or the Personnel Division, HQ.

DSIIDC Desk

- 1) Email ID : dsiidcmedicalhelpdesk@gmail.com
- 2) Sh. Sunil (M) : 9013741213
- 3) Telephone Nos. : 011-23314231- Ext 162/163